

BRISBANE – 2020 Emergency Relief and Support Services Information over Christmas / New Year

Christmas Emergency Relief				
Agency	Contact Details	Time / Date / Type of Assistance Available	Location	Eligibility Conditions
3rd Space	T: 3254 1144	<ul style="list-style-type: none"> Christmas Lunch – 24 December 2020 11:30am to 12:30pm Closed: 25 Dec, 28 Dec and 1 Jan 2021 Opening hours for the days between Christmas and New Years are 8:30am-1:00pm with scaled back services. Back to usual operating hours on the 2/1/2021 	505 Brunswick St, Fortitude Valley	N/A
Emmanuel City Mission	M: 0404 442 262	<ul style="list-style-type: none"> 9am - 3pm until 20th December. Christmas Festival celebration ECM will be open 24 hours from 9am Monday 21 December until 9am Friday 25 December. During the Christmas Festival ECM will be providing additional hot breakfasts and dinners each day along with music and other entertainment during the evening. Midnight mass will be celebrated at the centre each night during the Christmas Festival Other services such as showers, washing and clothing will be available 24 hours during this time Emmanuel City Mission will close from 9am 25th December and reopen 9am Monday 4 January 2021 	19 Merivale St, South Brisbane	N/A
Streetlevel,	T: 3075 4122	<ul style="list-style-type: none"> Community BBQ 22 Dec 11am to 1pm – Bedford Park playground, cnr Love and Water St, Spring Hill. Meals, Snacks and limited groceries, 10 Dec to 21 Dec – Mon, Thurs 3-4pm, Fri 10-11am Christmas Meal at a local restaurant, 24 Dec - Register in person at Streetlevel for details. Christmas Hampers and Toys – register prior and collect Wednesday 23 Dec. Shutdown: 24 Dec – 7 Jan 2021 	97 School St Spring Hill	<ul style="list-style-type: none"> Register in person

Christmas Emergency Relief				
Agency	Contact Details	Time / Date / Type of Assistance Available	Location	Eligibility Conditions
Wesley Mission QLD Emergency Relief Hub	T: 3216 1579	<ul style="list-style-type: none"> ER services will be closed from 3pm Wednesday 23 Dec and will re-open 9:30am 4 January 2021 Christmas Lunch – Lucky Door Prizes <ul style="list-style-type: none"> Seated Lunch – 4 Course Lunch from 12noon to 1:30pm Max 50 people only – seated inside. No pre-bookings Transition Lounge – Two x 25minute seated lunch sessions will be held in the garden space for 10 people only. Session 1 – 12:15pm – 12:40pm Session 2 – 12:55pm to 1:20pm Takeaway Option – A takeaway lunch will be available for those who do not get seated. This will be given out in the garden space collection area between 12:30pm – 1:15pm Red Bags can be collected starting Tuesday 1 Dec to COB Wednesday 23 Dec. Christmas presents are a gift to children under 16. Who MUST be in your care. Opening hours are normal – 9:30am to 12noon and 1pm to 3:30pm Mon-Fri 	316 St Pauls Terrace, Fortitude Valley	<ul style="list-style-type: none"> All visitors to site will be covid checked on arrival. Red Bags - Low income – proof of bank statement or Centrelink Card Proof of ID or two other forms of ID Children for presents must be under 16yo and must be in your care. You must be the parent/guardian with custody of the children to be eligible – proof of low income No appointment is necessary, just drop in as per regular hampers.
Elorac Place Community Centre/Wesley Mission Queensland	T:31516696 M:0437596335 Email TKelsey@wmg	<ul style="list-style-type: none"> Families who need support with food and gifts can contact the Centre Reception on 32713592. Centre closed from Monday 21 December 2020 to Friday 1 January 2021. 	11a Southampton Rd Ellen Grove Qld 4078	<ul style="list-style-type: none"> Individuals and families living in Ellen Grove, Carole Park, Forest Lake, Wacol, Doolandella, Camira, Goodna and Gales.
Picabeen Community Centre	T: 3354 2555	<ul style="list-style-type: none"> Christmas Celebration - 15 December 10am RSVP by 12 Dec Christmas Food hampers (collect on 15 December). 	22 Hoben Street Mitchelton	<ul style="list-style-type: none"> RSVP for celebration and hamper. Geographic catchment
Signal Flare		<ul style="list-style-type: none"> A merry little Christmas for the homeless and others in need – Christmas lunch, Santa, Live music, Medical Check-ups and first aid 	Musgrave Park, 91 Cordelia Street, South Brisbane	

Christmas Emergency Relief				
Agency	Contact Details	Time / Date / Type of Assistance Available	Location	Eligibility Conditions
		<ul style="list-style-type: none"> • Sunday 6 December – 10am-1pm 		
Jeays St Community Centre, Valley Hearts and Night Café. Contact: Christina 0429178894 email: ccassimatis@redcross.org.au	T: 3852 5105	<ul style="list-style-type: none"> • End of Season Celebration – 16 December 2020 11:30am-2pm, Activities will include: live music, morning tea & BBQ lunch, potting colourful plants, food hampers & gift bags & lucky door prizes. • Food hampers, women hand bags, men gift bags and family bags to be collected on Wednesday 16 December from 13:00pm • Last trading day is Friday 18 December 2020 • Reopening Monday 4 January 2021 	12 Jeays Street, Bowen Hills	<ul style="list-style-type: none"> • NIL
Wynnum Community Place	T: 3387 2224	<ul style="list-style-type: none"> • WCP will be closing 12pm Wednesday 23 Dec - Returning Monday 11 Jan • The Holly Jolly Christmas Lunch (Seniors – Limited spots up to 100 Invitations will be sent. Must RSVP – by COB 14 December 2020 • The Holly Jolly Christmas Lunch will be held on 22 December 2020 from 11 am to 2 pm at the Waterloo Bay Leisure Centre • The Christmas Project 2020 (Toy packs – application forms must be filled out at WCP and pick up will be week before Christmas. • Emergency Relief opening dates/ times – Tuesday 9am – 2:30pm 	154 Bay Terrace, Wynnum	<ul style="list-style-type: none"> • Forms required to be filled in, however everyone is eligible.
Micah Projects	T: 3036 4444	<ul style="list-style-type: none"> • Christmas Hampers only available to MICAH clients. 	162 Boundary St West End	<ul style="list-style-type: none"> • Micah clients only
St Andrews Uniting Church		<ul style="list-style-type: none"> • Free community meal every Saturday, 52 weeks 	131 Creek St, City	NIL

Christmas Emergency Relief				
Agency	Contact Details	Time / Date / Type of Assistance Available	Location	Eligibility Conditions
Citipointe Church Brisbane	T: 3343 8888	<ul style="list-style-type: none"> • Closed 14 Dec – 3 Jan 2021 • Christmas Hamper Appeal – Individuals may request a hamper by calling 3347 5835 between 9:30 am – 12:30 pm Tues, Wed & Thurs. • Christmas Hamper Appeal – Organisations/ other charities by calling 3343 8888 to speak with Nadine Mulheran about the possibility of obtaining a number of hampers for those they provide support too. <ul style="list-style-type: none"> - The hampers are limited to a certain capacity based on donations so the earlier people make contact to submit requests, the more likely they will secure one. 		
Ecumenical College Brigade	T: 3831 8219	<ul style="list-style-type: none"> • Free Sandwiches, fruit and hot drinks • Every day over Christmas <ul style="list-style-type: none"> ➤ 6.30am – Ivory St, Fortitude Valley (opp Fire Station) ➤ 7am – Holman St Ferry Stop, Kangaroo Point ➤ 7.30am – Wickham Park, Wickham Tce ➤ 8am – West End Riverside Drive (car park near boat ramp) 	Various	<ul style="list-style-type: none"> • NIL
Community Friends	M: 0405366520 (Candi) M: 0418754900 (Mark)	<ul style="list-style-type: none"> • Free Community Christmas breakfast and lunch starting at 7:30 am ending by 5:30 pm 25 Dec • Christmas presents for people of all ages • Candi can be emailed for more information candi@communityfriends.org.au 	Corner of Russell Street and Boundary Street West End	ALL WELCOME "NO ONE NEEDS TO BE ALONE ON CHRISTMAS DAY"
Mt Gravatt Community Centre Inc	T: 3343 9833	<ul style="list-style-type: none"> • Last day 23 Dec 9am to 1pm (Basic Food Hampers Only) • Re-open 11 Jan 2021 9am to 1pm (Basic Food Hampers Only) • ER by appointment only – Must reside within catchment area • Tuesday and Thursdays only if appointments are available. No walk ins 	1693 Logan Road, Mt Gravatt	Must reside within catchment area
Holy Trinity Church Trinity Pantry		<ul style="list-style-type: none"> • Trinity Pantry Wednesday to Friday throughout Dec 12pm – 2pm. Closed 25 Dec till 1 Jan 2021; Financial assistance Thursdays only; until Thursday, 24 December 2020. • Throughout January, open Thursdays only from 12pm-2pm. • Standard hours resume Wednesday, 3 February 2021. • Christmas celebrations over the festive season December 24 – 11.00pm Midnight mass December 25 – 9.00am Christmas Day mass 	Holy Trinity Church Hall – 9 Church St, Fortitude Valley	NIL <ul style="list-style-type: none"> • Drop-in

Christmas Emergency Relief				
Agency	Contact Details	Time / Date / Type of Assistance Available	Location	Eligibility Conditions
COMMUNIFY - Newmarket- AT FULL CAPACITY	T: 3510 2700	<ul style="list-style-type: none"> Christmas Market Day – 12 Dec - Free meal, face painting, entertainment, food hampers, toys and goodies. Limited transport available. 	212 Ashgrove Avenue, Ashgrove	<ul style="list-style-type: none"> RSVP T: 3198 4410
Sandbag Community Centre	T: 3869 3244	<ul style="list-style-type: none"> Christmas Lunch and presents - RSVP on 3869 3244 or Eventbrite. 25 Dec 10am to 3pm 	The Callan Centre – St Patricks College – Pier Ave Shorncliffe	<ul style="list-style-type: none"> Nil
Bayside Uniting Church		<ul style="list-style-type: none"> Christmas Lunch - RSVP by 19 Dec on T: 3890 2392 25th December 2020 11.30am to 2.30pm Will be COVID safe and numbers will be restricted. 	420 Wondall Rd, Manly West	<ul style="list-style-type: none"> Nil
Vans and Kitchens (VAKS)	NA	<ul style="list-style-type: none"> For a list of services and locations for meals and drinks, please visit W: https://vaks.mycommunitydirectory.com.au/ 	Various	<ul style="list-style-type: none"> NIL
Mt Gravatt Community Centre	T: 33439833	<ul style="list-style-type: none"> Food Hampers 23 December 2020 9 am to 1 pm & 11 January 2021 9 am to 1 pm 	1693 Logan Rd Upper Mount Gravatt	<ul style="list-style-type: none"> Residents only Must come from catchment area
Red Cross – Night Café Tania Allen tallen@redcross.org.au	T: 0450548130	<ul style="list-style-type: none"> Hampers for all young people – 12 to 25 years 	City Hall Basement, 64 Adelaide St Brisbane	<ul style="list-style-type: none"> Must be young people between 12 to 25 years

FREE Christmas Activities in the Community		
Activity	Location	Date and Time
Christmas Cinema	River Quay Green in South Bank Parklands	Saturday 19 December 2020 to Thursday 23 December 2020 from 6 pm to 8 pm nightly
Santa's Stopover	Flowstate in South Bank Parklands	Friday 18 December to Wednesday 23 December 2020
Santa Selfies	David Jones, Queens Plaza, Brisbane	Thursday 3 December 2020 to Thursday 24 December 2020 - 12 pm to 5 pm
Rotary Club of Mount Gravatt Christmas	Mt Gravatt Showgrounds	Saturday 21 November 2020
Carols in the Reservoir	The Spring Hill Reservoir Spring Hill	Tuesday 1 – 22 December 2020 - 7.30 pm Wednesdays, Fridays & Saturdays & 1.30 pm Sundays
St Peter's Annual Community Christmas Tree Display – Treerific	St Peter's, 77 Charlotte Street, Wynnum	9 – 15 December Open from 10am-2pm & 6pm-8pm (with the exception of the Twilight Market on Sat 12 Dec)
Sherwood Community Festival The Light Up Sherwood Community Festival	Sherwood Road, Sherwood Performances will be on Sherwood Rd under the soon to be installed Xmas tree near Sherwood Woollies.	Fridays – 4,11,18 December 2020 and Saturdays 5,12,19 December 2020
Christmas on Queen	Queen St Mall	Friday 4 December 2020 to Thursday 24 December 2020 from 4 pm
Christmas Tree Spectacular	South Bank Plaza	Friday 18 December 2020 to Wednesday 23 December 2020 at 5:30 pm and 7:30 pm nightly
Christmas in the Square	King George Square, 100 Adelaide Street, Brisbane	Saturday 28 November 2020 6:00 pm to 8:00 pm
Christmas Services	Holy Trinity Church, Valley	24 Dec 6pm & 11pm and 25 Dec 9am
Christmas Services	Saint Andrews Uniting Church, 299 Ann St, City	24 Dec 11pm, 25 Dec at 8am
Sherwood Community Festival	Sherwood Road (between Oxley & Hedges Street)	Tuesday 1 December to Wednesday 30 December 2020 – Enjoy lights and music while you support Sherwood shops.

FREE Christmas Community Meals		
Activity	Location	Date and Time
End of season Celebration	Jeays St Community Centre 12 Jeays St, Bowen Hills	16 December 11:30am-2pm
Pre-Christmas Lunch	West End Community House 4 Norfolk Rd, West End	19 December 12pm – 12.30pm
Christmas celebration - RSVP by 14 Dec	Picabeen Community Centre - 22 Hoben Street Mitchelton	15 December 10am
Christmas Lunch and gifts - T: 3254 1144	3rd Space 505 Brunswick St, Fortitude Valley	24 December 11:30am to 12:30pm
Christmas Lunch	Wesley Mission Emergency Relief Hub 316 St Pauls Tce, Valley	25 December from 12 noon
Christmas lunch - RSVP by 18 December T: 3890 2392	Bayside Uniting Church, 420 Wondall Rd, Manly West	25 December 2020 11.30 am for a 2:30 pm lunch. There will be restrictions on numbers due to COVID and will be COVID safe.
Streetlevel BBQ, Christmas Eve dinner and meals / snacks pre Xmas, T: 3075 4122	<ul style="list-style-type: none"> Community BBQ – Bedford Park playground, cnr Love and Water St, Spring Hill. Meals, Snacks and limited groceries, Christmas Eve dinner at a local restaurant, - Register in person at Streetlevel for details. 	22 Dec, 11am to 1pm 10 Dec to 21 Dec – Mon, Thurs 3-4pm, Fri 10-11am 24 Dec
Christmas BBQ – BBQ, gift bags, craft activities, face painting, petting zoo, giant slide, jumping castle, music, photo booth T: 3890 2392	Bayside Uniting Church, 420 Wondall Rd, Manly West	25 December 2020 11.30 am to 2.30 pm
Sandbag Christmas Lunch & presents, RSVP on T: 3869 3244 or Eventbrite	The Callan Centre – St Patricks College – Pier Ave Shorncliffe	25 December 2020 10am to 3pm
End of Year celebrations/ Christmas meals/celebrations/Christmas hampers and Gift	Red Cross – Night Café, City Hall Basement, 64 Adelaide Street Brisbane	Tuesday 15 December 2020 and Thursday 17 December 2020 6:30 pm to 8:30 pm Young people 12-25 years

Emergency Contacts		
Agency and Contact Details	Support Service	Contact Details
The Brook Red Centre	Brook RED is a peer run community service providing support for any individual who has a lived mental health experience. <ul style="list-style-type: none"> Closed Thursday 24 December 2020 and reopening Monday 4 Jan 2021. 	T: 3343 9282 9am to 9pm
StandBy Response Service	The Standby Response service provides a 24hour coordinated response to assist families, friends and acquaintances who have been bereaved by suicide. <ul style="list-style-type: none"> Open 24/7 over Christmas. 	T: 3250 1856 147 Gipps St Fortitude Valley
Family Drug Support 24/7 Support Line	State-wide	T: 1300368186
DV Connect Crisis Support – Woollongabba	Woollongabba	T: 33910005
Gamblers Help	Nationwide	T: 1800858858
Qlife	Nationwide	T: 1800184527
Griefline	Nationwide	T: 1300845745
Kids Helpline	Nationwide	T: 1800551800
Lifeline	Nationwide	T: 131124
Poisons Information	Nationwide	T: 131126
QLD Homicide Victims Support Group	State-wide	T: 1800774744
R U Ok	Nationwide	T: 1800774744
Police Link	Nationwide	T: 131444
Suicide Call Back Service	State-wide	T: 1800774744
QLD Government – 13Family Hotline	Families can access advice / or more hands-on support and be linked up with their local, community-based Family and Child Connect service. Support available for families experiencing issues with family relationships, budgeting, housing or other concerns. Family and Child Connect can provide information, advice and support to keep families safe this Christmas.	T: 13 32 64

Health, Financial Wellbeing Support Services and ER		
Agency and Contact Details	Support Service	Eligibility / Contact Details
3rd Space (7 days per week) <ul style="list-style-type: none"> Drop-in or call T: 3254 1144 505 Brunswick St, Fortitude Valley 	<ul style="list-style-type: none"> <u>Medical services</u>- GP's, nurses, Anglicare Nurse, acupuncturist, podiatrist, nutritionist) <u>Financial and Legal Services</u> - Centrelink (DHS), HHOT, LawRight Legal Clinic <u>Outreach and mobile services</u> <u>Family Support Services</u> <u>Individual Support Services</u> <u>Group Activities</u> 	<ul style="list-style-type: none"> Open
Brisbane Youth Service (BYS) <ul style="list-style-type: none"> T: 3620 2400 42 McLachlan St, Fortitude Valley 	<ul style="list-style-type: none"> Services for 12-25 year olds. Financial assistance, transport assistance, emergency relief / meals, drop-in, Dr Clinic, nurse, food parcels, accommodation. Closing 24 Dec and reopening 4 Jan 2019 Windsor House – no closure Phoenix House – no closure Sandgate House – no closure 	<ul style="list-style-type: none"> 12-25yrs
BYS Housing and tenancy Team, Winstanley St Carina	<ul style="list-style-type: none"> Closed 25 Dec and reopening 4 Jan 2021 	<ul style="list-style-type: none"> 12-25yrs
BYS Young Women and Young Families team, Zillah St, Stones Corner	<ul style="list-style-type: none"> Closed 21 Dec and reopening 11 Jan 2021 	<ul style="list-style-type: none"> 12-25yrs
North West Youth Accommodation Service Inc.	<ul style="list-style-type: none"> Closed: 24 Dec and reopening 11 January 2021. T: 3855 5233 	<ul style="list-style-type: none"> 12-25yrs
Community HART 4000	<ul style="list-style-type: none"> Closed 25, 26 December and 1 Jan 2021. Opening hours 9am-5pm T: 3004 0100 	<ul style="list-style-type: none"> People who are homeless or at risk of becoming homeless.
Anglicare Southern QLD Mental Health and Family Wellbeing <ul style="list-style-type: none"> By appointment only T: 1300 114 397 North Park Business Centre: Suite 205A / 6 Babarra St, Stafford 4053 	<ul style="list-style-type: none"> Emergency relief support for those suffering financial crisis. No food parcels, cash or transport available. ER assistance available includes: <ul style="list-style-type: none"> ➤ Vouchers (Coles / Woolworths, petrol etc). <u>Normal Hours are:</u> <ul style="list-style-type: none"> ➤ 9am to 5pm Mon, Wed and Fri 	<ul style="list-style-type: none"> Formal ID with name and current address Proof of current income Copies of recently paid / unpaid bills.

Health, Financial Wellbeing Support Services and ER		
Agency and Contact Details	Support Service	Eligibility / Contact Details
World Wellness Group - World Wellness Clinic 33 Stoneham Street, Stones Corner QLD 4120 T: 3333 2100	<ul style="list-style-type: none"> GP clinic will only be closed on the public holidays over the Christmas/new year period. Our Mental Health Programs will be closed from 25/12/20 and will reopen 4/1/21. 	<ul style="list-style-type: none"> Call for appt.
Nexus Care <ul style="list-style-type: none"> 151 Flockton Street, Everton Park T: 3353 7230 	<ul style="list-style-type: none"> Closed Friday 24 Dec and reopening 4 Jan 2021 <ul style="list-style-type: none"> Fresh Start Food Program and Christmas Parcels ER and Parcels available for collection Mon, Tues and Thurs between 10am and 4pm. 	<ul style="list-style-type: none"> NIL for Fresh Food Start program ER is appointment only. Residing in specified suburbs in the Brisbane North and North West areas Formal ID with name and current address Proof of current income Copies of recently paid / unpaid bills.
Rosies, Friends on the Street Sarah, M: M 0488 778 808 – P: 3396 4267	<ul style="list-style-type: none"> EMMA MILLER PLACE, ROMA ST CBD - Mon, Wed, Fri & Sat 7.30pm - 9.30pm; Sunday 7.00pm - 8.30pm MUSGRAVE PARK, RUSSELL ST SOUTH BRISBANE - Tues and Thurs 7.00pm - 9.00pm JEAYS ST RED CROSS COMMUNITY CENTRE BOWEN HILLS Monday 4.00pm – 5.30pm, Thursday Morning 9.30am – 11.30am CHURCH OF CHRIST, ANNERLEY RD ANNERLEY - Tuesday Morning 9.00am - 11.00am, Church of Christ Annerley Rd, Annerley BRIGADOON BOARDING HOUSE, YERONGA, Every 2nd Friday of the Month 12:00pm – 1:00pm, 4th Sunday of the Month 2:30pm – 4pm Over the Christmas period we will have our normal hot and cold drinks, snacks and hygiene products. Additional donations likely to include: usually includes 	

Health, Financial Wellbeing Support Services and ER		
Agency and Contact Details	Support Service	Eligibility / Contact Details
	Christmas cakes, Backpacks for the Homeless, Swags, cooked meals, and wrapped presents for our friends to gift to their family and friends.	
Givit E: Jo Beadle Jo.Beadle@givit.org.au	<ul style="list-style-type: none"> No official shut down period. Direct inquiries to: GIVIT QLD Team GivitQLDTeam@givit.org.au 	
Jacaranda Housing	<ul style="list-style-type: none"> Closed from the 24th December 2020 and reopening on the 11th January 2021: Emergency after-hours contact : 0408 798 951 and 0439 942 438 (CEO – Lizz Bott) 	
Anglicare Homelessness Services Women and Families Mental Health and Wellbeing T: 3377 3120 Adult Women’s Program Young Women and Children’s Program QDAC – Sustaining Tenancies Targeted Family Support Program Women’s Early Intervention Service	<ul style="list-style-type: none"> Shutdown period - opening and closing times over December 2019 / January 2020 – we don’t close down as such – however there will be no intake from 21 December until the first week of January Christmas meals / celebrations over the festive season – Residents participate in an onsite Christmas day lunch (closed to residents only) 	<ul style="list-style-type: none"> 31 Bent Street, Toowong Q 4066
Services Australia	<ul style="list-style-type: none"> Closed on the following days: Friday 25 December 2020 Monday 28 December 2020 Tuesday 29 December 2020 Friday 1 January 2021. Your Centrelink payment and reporting dates may change due to the Christmas and New Year holiday closure. We may pay you early. Read more about public holiday reporting dates and payment arrangements. 	

Health, Financial Wellbeing Support Services and ER		
Agency and Contact Details	Support Service	Eligibility / Contact Details
Headspace / STRIDE	<ul style="list-style-type: none"> • Headspace centres in Woolloongabba and Nundah will be closed from 5pm on Thursday the 24th December and will reopen on Monday the 4th January. 	
UCC	<ul style="list-style-type: none"> • Seniors Enquiry Line will still be available however does not operate on weekends or public holidays. • Elder Abuse Hotline will close between Christmas and New Year. • Time for Grandparents will be available except for weekends and public holidays. 	Contact: 1300 135 500
Reach out Community and Family Care <ul style="list-style-type: none"> • 36 Baden Powell St, Everton Park • T: 3355 7444 	<ul style="list-style-type: none"> • Select your own FOOD PARCEL of grocery and personal items. • Handling donations apply. • Normal Open Hours: Tuesday - Friday 9am - 4pm, Saturday 9am - 12noon. 	<ul style="list-style-type: none"> • PARCEL must be a minimum spend of - \$12.00 for singles, \$25.00 for family to receive free supply of fruit and vegies for an individual or one family.
Micah Projects <ul style="list-style-type: none"> • 162 Boundary St, West End • T: 3036 4444 • BDVS T: 3217 2544 	<ul style="list-style-type: none"> • OPEN 24hrs per day 7 days per week (including public holidays). • 'Home for Good' housing and support service for people homeless or experiencing a housing crisis. • <u>Brisbane Domestic Violence Service</u> (BDVS) got women and children experiencing domestic and family violence. 	
SUSO Footprints (shower, laundry, support and referrals)	<ul style="list-style-type: none"> • Continuing services until COB 23 Dec • Reopening on 30 Dec • NO service on 1 Jan 2021 - see VAKS website for service hours. 	
Community Action for the Prevention of Suicide - Talk Suicide Support Service	<ul style="list-style-type: none"> • Closed from 22 December and reopening 4 January 2021. • Provides outreach support to individuals 15yrs and over and at risk of suicide as well as families and friends. 	T: 1800 008 255
Disability Services	<ul style="list-style-type: none"> • Closed 23 December and reopening 4 January 2021 	NA
Relationships Australia QLD	<ul style="list-style-type: none"> • Closed 24 Dec and reopening 4 January 2021 	159 St Paul's Terrace, Spring Hill
Open Minds – Mental Health Service	<ul style="list-style-type: none"> • Closed 22 December and reopening 4 January 2021 	162 Alfred St, Fortitude Valley

Health, Financial Wellbeing Support Services and ER		
Agency and Contact Details	Support Service	Eligibility / Contact Details
Spring Hill Men's Shed Contact Robert: 0413 205 499	<ul style="list-style-type: none"> Final open day 20 December 2020, reopening 27 Jan 2021 Reopening every Mon 11 Jan 2021 	10 Love St Spring Hill Robert Collins - 0413 205 499
Reclink	<ul style="list-style-type: none"> Closed between 24 Dec and reopening 11 Jan 2021 	
Metro Community Hub	<ul style="list-style-type: none"> Closed 22 December and reopening 4 January 2021 	22 Qualtrough St Woolloongabba
Alcohol Anonymous	Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. This is a program of abstinence.	T: 1800 22 22 22
Narcotics Anonymous	Narcotics Anonymous is a non-profit fellowship of men and women for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean. This is a program of abstinence from all drugs	T: 1300 652 820
QLife	<ul style="list-style-type: none"> Peer based telephone counselling service 5.30pm to 10.30pm daily 	T: 1800 184 527
Open Doors Youth Service	<ul style="list-style-type: none"> Advocacy and support services for lesbian, gay, bisexual, asexual and/or transgender, Intersex and queer (LGBTIQ) young people aged 12 to 24 and their families 9:00am to 5pm Tuesday to Friday 	T: 3257 7660
Gay and Lesbian Welfare Association	Peer counselling service for gay, lesbian, bisexual and transgender people and their families and friends	T: 1800 184 527 3pm to midnight daily
Seniors Enquiry Line	Seniors Enquiry Line is a state-wide information and referral service for Queensland seniors, their family, friends, grandparents and carers.	T: 1300 135 500 117 Gipps St, Fortitude Valley
Elder Abuse Prevention Unit	The Elder Abuse Prevention Unit (EAPU) is a Queensland wide program which provides a Helpline for information, support and referrals to people who experience, witness or suspect the abuse of an older person.	T: 1300 651 192 117 Gipps St, Fortitude Valley
Red Cross Night Café (City Hall Basement)	<ul style="list-style-type: none"> Closed Sunday 20 December 2020 Reopening on Monday 4 January 2021 	Tania Allen 0450548130 email tallen@redcross.org.au 12-25yrs

Health, Financial Wellbeing Support Services and ER		
Agency and Contact Details	Support Service	Eligibility / Contact Details
The Salvation Army Pindari	<ul style="list-style-type: none"> Open 24/7 over Christmas period. 	28 Quarry St, Spring Hill T: 3832 1491
The Salvation Army, Brisbane Recovery Services Centre, Moonyah	<ul style="list-style-type: none"> Care coordination closed from 23 Dec 2020 Reopening Wed 6 Jan 2021 Centre-based: Open 24/7 	58 Glenrosa Rd Hill T: 3368 6376

Community and Neighbourhood Centres		
Agency	Service Hours	Eligibility / Contact Details
Jeays St Community Centre 12 Jeays St, Bowen Hills	<ul style="list-style-type: none"> Closed from COB Friday 18th December 2020 and Friday 1 January 2021. Reopening Monday 4 Jan 2021. Jeay's Street Community Centre is a safe and open space where community members are able to access formal and informal community-based support. Services offered include: community gardening, free computers and internet, counselling, arts and crafts, sports and recreation 	T: 3852 5105
Newfarm Neighbourhood Centre – 967 Brunswick St, Newfarm	<ul style="list-style-type: none"> Closed Public Holidays only i.e. Friday 25 December 2020 Monday 28 December 2020 and Friday 1 January 2021. Reopening Monday 4 January 2021. Services include: <ul style="list-style-type: none"> ➤ Free legal information, health activities, FREE Food pantry Tuesday mornings, education and training etc. 	T: 3358 5600
Vietnamese Community Centre 2709 Ipswich Rd, Darra M: 0419 844 665	<ul style="list-style-type: none"> Close Friday 2pm on 18th December and reopen on Monday 9am 4th January 2021 Emergency Relief opening dates / times - We can still serve ER clients via email during the Christmas/new year break for homeless and DV clients - we need referral from agency 	Any eligibility criteria - low income so we need a copy of income statement and bank account for the latest 2 months
The Paddington Centre - 180 Jubilee Tce Bardon	<ul style="list-style-type: none"> Closed from 21 Dec and reopening 11 January 2021 ER Services provided: <ul style="list-style-type: none"> ➤ Food vouchers; Non-perishable food items; Bread; Fruit and vegetables 	T: NA

Community and Neighbourhood Centres		
Agency	Service Hours	Eligibility / Contact Details
The Exchange - 1 Musk Avenue, Kelvin Grove	<ul style="list-style-type: none"> • Closed from 21 Dec and reopening 11 January 2021 	T: 3175 9975
West End Community House – 4 Norfolk Rd, South Brisbane	<ul style="list-style-type: none"> • Closed from 24 December 2020, reopening early Jan 2021. • Services provided include: <ul style="list-style-type: none"> ➤ Health activities, Community meals, tenancy advice, Centrelink, music and gardening groups, free computer access 	T: 3217 2333 Andrew/Kylie
Picabeen Community Centre	<ul style="list-style-type: none"> • Closed from 24 Dec and reopening 11 January 2021 • Services provided include: <ul style="list-style-type: none"> ➤ Health, ER, youth support, ESL, arts / craft activities, counselling, free tax help, JP's, NILS, counselling. ➤ ER reopens 14 Jan 2019 (bookings required) 	T: 3354 2555
Mt Gravatt Community Centre	<ul style="list-style-type: none"> • Last day 23 Dec 9am to 1pm - re-open 11 Jan 2021 – 9am to 1pm 	T: 3343 9833

24hr Telephone Helplines		
Agency	Service Detail	Contact Details
1300 MH Call	Access to mental health information and advice mental health patients, carers and families, the community, GP's, non-government organisations and private health professionals	1300 64 22 55
Alcohol and Drug Information Service	The Alcohol and Drug Information Service (ADIS) is part of the national system of information and counselling services that operates by telephone 24/7.	1800 177 833
BeyondBlue	Information and support to help people achieve their best possible mental health.	1300 224 636
Crime Stoppers	At its core Crime Stoppers is the receipt of anonymous information about suspicious or criminal activity that is then passed to the Queensland Police Service. It is an intelligence gathering service and contact with our program does not result in an immediate Police response.	1300 309 355

24hr Telephone Helplines		
Agency	Service Detail	Contact Details
DV Connect Crisis Support	<ul style="list-style-type: none"> • Telephone support and counselling to anyone who has been sexually assaulted or abused and for anyone who is concerned or suspects someone they care about might have been assaulted or abused. • Telephone service offering women who are experiencing domestic or family violence 24 hours a day 7 days a • A free, confidential telephone, counselling, referral and support service especially set up for men. 	<ul style="list-style-type: none"> • Sexual Assault - 1800 010 120 9am to 11pm • Womensline - 1800 811 811 • Mensline - 1800 600 636 9am to 12pm
Women's House Domestic Violence Support - Woolloongabba	Women's House services are run by women and for women; services are free, and confidential. Women's House offers: - Short term, secure accommodation at a confidential address for women with or without accompanying children, escaping domestic violence.	<ul style="list-style-type: none"> • T: 3391 0005
Gamblers Help	Free access counselling and information services concerning problem gambling issues.	T: 1800 858 858
GriefLine	Supports people experiencing loss and grief, at any stage in life.	T: 1300 845 745
Homeless Information Line	Homeless Hotline is a phone information and referral service for people who are experiencing homelessness or are at risk of homelessness.	T: 1800 47 47 53
Kids Helpline	Phone and online counselling service for young people aged 5 to 25.	T: 1800 55 1800
Lifeline	Crisis support and suicide prevention services.	T: 13 11 14
MiNetworks	Connects you to an experienced mental health worker to find information and support.	T: 1800 985 944
Non-urgent Ambulance		T: 131233
Non-urgent Medical Help		T: 13 43 25 84
Poisons Information	Source of information about poisonous substances, first aid, and preventing incidents of poison.	T: 13 11 26
Police Link	Non-urgent incident reporting and general Queensland Police Service enquiries.	T: 13 14 44

24hr Telephone Helplines		
Agency	Service Detail	Contact Details
QLD Homicide Victims Support Group	Offers 24hr emotional support, personal advocacy and information to all people affected by homicide.	T: 1800 774 744
R U Ok	Connects you free to 5 crisis information lines such as Lifeline, Kids Helpline, Suicide Call Back, Sane Australia and Beyond Blue for free from any landline.	T: 1800 786 5329
Kyabra Community Association	Housing Support Services, Foster & Kinship Care, Financial Resilience Family, Children & Parenting Support, Mental Health, Kyabra Early Years Place, National Redress Scheme	T: 33739499
Suicide Call Back Service	Nationwide service that provides telephone and online counselling to people 15 years and over who are suicidal, caring for someone who is suicidal, bereaved by suicide or health professionals supporting people affected by suicide.	T: 1300 659 467
Family Drug Support	24hr telephone support line providing support to families affected by alcohol and other drugs.	T: 1300 368 186