ABOUT FOOTPRINTS

Footprints Community is a well-regarded notfor-profit provider of community-based services, working in the community for over 30 years. We specialise in working with older people, those that experience disability, mental illness, as well as those who are at risk of homelessness

Footprints adopts a non-discriminatory practice and working alongside people with respect and dignity, to enhance their capacity to live independently in the community, is integral to our service

Our professionally qualified and highly skilled workforce operate within a client-centred practice framework ensuring principles of strengths-based practice are implemented into service delivery.

We believe in independence, strength and choice. We work with people and their representatives, at their own pace, to empower and support people to reach their goals.

PUTTING PEOPLE FIRST ...









HOW TO ACCESS THIS SERVICE

Call HOWSS on 1800 366 877 or drop into our support Hub at 31 Thomas Street, West End.

The Hub is open Monday to Friday from 9:00am – 3:00pm. All other support services (including outreach and telephone support) are available Monday to Friday between 8:30am – 4:30pm.

Email: HOWSS@footprintscommunity.org.au

Web: www.HOWSS.org.au



This service is funded by the Department of Communities, Housing and Digital Economy.

Contact us:

T: 1800 FOOTPRINTS (1800 366 877) or 07 3252 3488 F: 07 3252 3688

P.O. Box 735 New Farm QLD 4005 www.footprintscommunity.org.au

STAY CONNECTED WITH US











SEPTEMBER 2022

HOUSING OLDER WOMEN'S SUPPORT SERVICES

Need housing help?







ABOUT THE HOWSS PROGRAM

Housing Older Women's Support Service (HOWSS) is a flexible and responsive service that offers free and confidential advice and support to women (50 years and over, and 45 years and over for First Nations women) who are experiencing homelessness or housing stress.

We provide one-to-one assistance to you, including telephone and face-to-face support, or link you to a service that can help.

This Footprints Community service offers a Brisbane-based Hub, and a Queensland wide online navigation and support service that is inclusive of all older women experiencing housing stress or homelessness.

HOWSS provides a place where older women can receive:

- help to find housing and support assistance
- information and linkages to other human service support agencies
- engagement and education sessions for older women, and the sector
- volunteer peer support from people with lived experience
- outreach services
- state-wide collaborative regional responses
- face-to-face contact with skilled staff
- telephone and online advice and advocacy.

VISION:

Housing Older Women's Support Service vision is to ensure access to housing for older women. We do this by providing an integrated, flexible response, avoiding the merry go round of referrals.

The Hub is designed to be a warm, welcoming and dignified space. Women are able to walk in and be supported by our experienced and friendly staff.



